

## Maximising the value of a digital twin

## Challenge

An international oil company (IOC) asked Asset Information Services (AIS) to facilitate a series of Design Thinking workshops to best define an implementation strategy for R2S, focussing on stakeholder pain points and internal processes and workflows that could benefit from digital twin technology.

## Solution and results

- AIS delivered a series of workshops initially mapping out pain points through exercises distinctly targeted at client workflows by inviting in-house domain experts to participate
- The result created an implementation plan that supported the collaboration of eight formerly siloed functions using R2S as the integration platform
- Valuable solutions to the business issues that lay behind the disparate workflows allowed the client to move forward in a much more coordinated and effective way



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